



Oral Health Resource Guide 2013

OFFICE OF ORAL HEALTH

PREVENTION AND HEALTH PROMOTION
ADMINISTRATION

DEPARTMENT OF HEALTH AND MENTAL HYGIENE

http://fha.dhmh.maryland.gov/oralhealth



TABLE OF CONTENTS

Introduction	4
Maryland's Healthy Smile Dental Program	5
Maryland Medical Assistance Recipient and Provider Information	5
Allegany County	6
Anne Arundel County	6-7
Baltimore City	7-10
Baltimore County	10-11
Calvert County	11-12
Caroline County	12
Carroll County	12-13
Cecil County	13
Charles County	14
Dorchester County	14
Frederick County	15
Garrett County	15
Harford County	16
Howard County	16
Kent County	16
Montgomery County	16-18
Prince George's County	18-19
Queen Anne's County	19
St. Mary's County	19
Somerset County	19-20
Talbot County	20
Washington County	20
Wicomico County	21
Worcester County	21
Special Needs Population: HIV/AIDS	22-23
Special Needs Population: Homebound	23
Special Needs Population: Adults	24
Special Needs Population: Children	25
Surrounding Area Resources	26
Information and Service Resources	26-27
Definitions	27-29
Fluoride and Water Testing Laboratories	30-32
Maryland Jurisdictions (Map)	33

INTRODUCTION

he Maryland Oral Health Resource Guide is produced every two years by the Maryland Department of Health and Mental Hygiene, Office of Oral Health to assist children, adults, patients with special health care needs and their caregivers and advocates with finding affordable public health dental care services in Maryland and in the immediate surrounding regions.

Only those dental public health programs or facilities which provide discounted, low-cost, and/or special needs dental services (e.g., those with HIV) are listed in this directory. There is no intent to advertise, endorse, or promote any particular dental provider, program, or service. Information about other resources including the Maryland Healthy Smiles Program (the Maryland Medicaid/Medical Assistance dental program) and programs in nearby Delaware and the District of Columbia (Washington, D.C.) also is listed.

The services listed in this guide are organized by county. Maryland residents in all jurisdictions are fortunate to have access to dental public health services whether they are physically available within the county or through standing arrangements or policies whereby programs will treat patients from outside their respective city, county or regional limits. It is important to review the eligibility requirements and clinical services provided for each program before scheduling an appointment. For example, if a program lists a sliding fee scale payment option, ask what personal information is needed in order to receive the reduced fees.

Our intent is to update this dental resource guide periodically since programs, contact information, services and eligibility requirements can change rapidly. While every attempt has been made to update and ensure the accuracy of this information, we cannot be responsible for all details contained in this publication. Since the listed programs often use different terms to describe services, eligibility, insurance coverage and other topics, please refer to an expanded Definitions section beginning on page 27.

We trust that the Maryland Oral Health Resource Guide will be of assistance in finding the appropriate dental care that you, your family, or client needs

Harry S. Goodman, DMD, MPH

Harry S. Goodman, DMD, MPH Director, Office of Oral Health

Oral Health Education Materials

Available in English and Spanish



Topics include:

- Fluoride Varnish
- Oral Health Tips for You and Your Young Child
- Lift the Lip and Tips for Healthy Teeth (WIC)
- Keeping Your Smile Healthy (Ages 6-12)
- Foods for Healthy Teeth
- Mouth Guards
- How to Have a Healthy Mouth (Teen/Adult)
- Oral Cancer



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MARYLAND HEALTHY SMILES DENTAL PROGRAM

The Maryland Healthy Smiles Dental Program is available for all Maryland Medicaid enrollees under age 21 and pregnant women. Adults over age 21 with Rare and Expensive Medical (REM "Red & White Card") coverage are also eligible to participate in the program.

Effective July 1, 2009, DentaQuest handles the coordination of all dental-related customer service for Maryland Medicaid enrollees participating in the Healthy Smiles Dental Program. DentaQuest customer service can assist members with locating a dental provider, explaining dental benefits and verifying eligibility. DentaQuest will also perform dental provider enrollment, provide dental service authorizations and process claims.

Contact Location (Contact Location)

Contact Information:

For Dental Providers 1-888-696-9598
For Maryland Healthy Smiles Program Members 1-888-696-9596
DentaQuest website www.dentaquestgov.com



MARYLAND MEDICAL ASSISTANCE

GENERAL QUESTIONS

1-800-492-5231

TDD: 1-800-735-2258

MD MEDICAL ASSISTANCE HELPLINES

(for help applying for medical assistance programs, or for assistance in resolving problems with primary adult care or a managed care organization)

1-800-284-4510

1-800-456-8900

1-800-766-8962

- Medical Assistance for Families or MD Children's Health Program and Women's Services, option 1
- Healthchoice Program, option 2
- Primary Adult Care Program, option 3
- Family Planning Program, option 4
- Provider Assistance, option 5

RECIPIENT ENROLLMENT

1-800-977-7388 TDD: 1-800-997-7389

ELIGIBILITY VERIFICATION SYSTEM

(to verify that a Medical Assistance client is eligible for provider services)

1-866-710-1447 www.emdhealthchoice.org

RARE AND EXPENSIVE CASE MANAGEMENT PROGRAM (REM)

Case Management Hotline: 1-800-565-8190

MENTAL HEALTH

(referrals, provider information, grievances, preauthorization)
1-800-888-1965

PROVIDER RELATIONS

1-800-445-1159

PROVIDER MASTER FILE UNIT

(to apply for Medicaid provider status) 410-767-5340

ALLEGANY COUNTY

ALLEGANY COLLEGE OF MARYLAND

www.allegany.edu/dental

Dental Hygiene Clinic

12401 Willowbrook Road, SE Cumberland, MD 21502 301-784-5250

ELIGIBILITY

- Adults and children 3 years of age and up
- Reduced fee
- By appointment, walk-ins accepted

SERVICES

• Preventive, sealants, x-rays, bleaching

ALLEGANY COUNTY HEALTH DEPARTMENT

www.alleganyhealthdept.com

Dental Clinic

P.O. Box 1745 12503 Willowbrook SE Cumberland, MD 21502 301-759-5030 8:00am- 4:30pm Monday - Friday

ELIGIBILITY

- Children 6 months through age 20 enrolled in the Maryland Healthy Smiles program
- Age 19 and up for extraction clinic
- Pregnant women with Maryland Medical Assistance
- Parents of children seen in the clinic who have an active Medical Assistance Managed Care Organization (MCO) card may be treated for dental services offered by their MCO
- Allegany County resident

SERVICES

• Comprehensive dental services for children and pregnant women

• Extraction clinic 2 days a month for adults at less than 185% federal poverty level based on a sliding fee scale for Allegany County residents only

ALLEGANY HEALTH RIGHT

600 Memorial Avenue Suite 103 Cumberland, MD 21502 301-777-7749 8:30am - 5:00pm Monday - Wednesday 9:00am - 4:30pm Thursday

ELIGIBILITY

- Age 19 and up
- Must meet income eligibility requirements
- Must be urgent dental need
- Allegany County resident

SERVICES

- NOT a dental clinic
- Allegany Health Right helps qualified individuals receive urgent care from private dentists

ANNE ARUNDEL COUNTY

ANNE ARUNDEL COUNTY DEPARTMENT OF HEALTH

www.aahealth.org

Dental Health Program

CLINIC LOCATIONS

Annapolis Health Center

3 Harry S. Truman Parkway Annapolis, MD 21401 410-222-7138 8:30am- 4:00pm Monday - Friday

North County Health Services Center

791 Aquahart Road Glen Burnie, MD 21061 410-222-6861 8:30am- 4:00pm Monday - Friday

ELIGIBILITY

- Birth and up, no upper age limit
- Pregnant women
- Special needs clients accepted
- Adults must participate with REACH program of Anne Arundel County
- Medicaid accepted
- Reduced/Sliding fee scale
- Anne Arundel County resident

SERVICES

 Preventive, restorative, pediatric, endodontic, periodontal, pediatric, emergency, limited extractions

ANNE ARUNDEL COUNTY DEPARTMENT OF HEALTH DENTAL ACCESS PROGRAM

3 Harry S. Truman Parkway Annapolis, MD 21401 410-222-7138

ELIGIBILITY

- Anne Arundel County resident
- Uninsured
- Supply proof of total household income including number of people in the household
- Sliding fee scale (10%-35% discount on services provided through participating dentists)

SERVICES

Restorative, periodontal, endodontic dentistry, oral surgery, orthodontics

PEOPLE'S COMMUNITY HEALTH CENTER, INC. (FOHC)

www.peopleschc.org 410-467-6040

Brooklyn Park Center 5517 Ritchie Highway Brooklyn Park, MD 21225 9:00am - 7:00pm Tuesday through Friday

ELIGIBILITY

- Adults and children ages 18 months and up
- Maternity
- Medicaid accepted
- Reduced fees
- Sliding fee scale
- Walk-in patients accepted
- Maryland resident

SERVICES

- Preventive, restorative, pediatric, oral surgery, limited periodontal, emergency
- Spanish language services

BALTIMORE CITY

BALTIMORE CITY COMMUNITY COLLEGE

www.bccc.edu

Department of Dental Hygiene 2901 Liberty Heights Avenue Baltimore, MD 21215 410-462-7712

ELIGIBILITY

- Adults and children age 4 and up
- \$20.00 cash only for age 12 and up
- \$15.00 cash only for children under age 12
- Sealants \$5.00 per tooth cash only
- Wheelchair accessible, special needs clients accepted

SERVICES

 Preventive services only: dental hygiene, x-rays, fluoride treatments, periodontal treatment (deep scaling)

BALTIMORE CITY HEALTH DEPARTMENT

www.baltimorehealth.org/dental.html

Oral Health Services Program

CLINIC LOCATIONS Druid Dental Clinic

1515 W. North Avenue Baltimore, MD 21217 410-396-0840 8:30am - 4:30pm Monday - Friday

Eastern Dental Clinic

620 N. Caroline Street Baltimore, MD 21205 443-984-3548 8:30am - 4:30pm Monday - Friday

ELIGIBILITY

- Ages 3 and up
- For adults ages 27-59 urgent care only
- Medicaid eligible
- Low income/reduced fees
- Walk-in patients accepted
- Baltimore City resident
- Clinic schedules vary, call to schedule an appointment

SERVICES

• Preventive, emergency, restorative

CHASE BREXTON HEALTH SERVICES, INC. (FQHC)

www.chasebrexton.org

Dental Clinic, Mt. Vernon Center, Building B 10 W. Eager Street
Baltimore, MD 21201
410-837-2050 ext. 2602
8:30am - 5:00pm Monday - Friday

ELIGIBILITY

- Adults and children
- Maternity
- Sliding fee scale, proof of income required
- Medicaid accepted

- Maryland resident
- Call to schedule an appointment

SERVICES

Preventive, prosthetic, restorative, pediatric, emergency

FAMILY HEALTH CENTERS OF BALTIMORE (FQHC)

www.fhcb.org

Dental Clinic

631 Cherry Hill Road Baltimore, MD 21225 410-354-2000 ext. 11296

9:00am - 5:00pm Tuesday, Wednesday, Friday

9:00am - 7:00pm Monday, Thursday

9:00am - 1:00pm 2nd and 4th Saturdays

ELIGIBILITY

- Children 1 year through adult
- Maternity
- Special needs clients accepted
- Walk-ins accepted
- Medicaid accepted
- Some private insurance accepted
- Sliding fee scales
- Call to schedule an appointment
- Maryland resident

SERVICES

 Preventive, restorative, periodontal, pediatric, prosthetic, oral surgery, emergency

HEALTHCARE FOR THE HOMELESS

(FQHC)

www.hchmd.org

421 Fallsway Baltimore, MD 21202 410-837-5533

Main Clinic Hours 8:30am - 5:00pm Monday, Tuesday, Wednesday, Friday 8:30am - noon Thursday

8:30am - noon and 1:00pm - 4:00pm Saturday

Dental Clinic Hours

8:30am - 5:00pm Monday - Wednesday and Friday

8:30 m - noon Thursday

ELIGIBILITY

- Adults and children ages 1 and up which are experiencing homelessness by Federal definition
- Medicaid accepted
- All dental clients are first seen by the medical team

SERVICES

• General dental services

KERNAN HOSPITAL

www.kernan.org/dental

2200 Kernan Drive Baltimore, MD 21207

Restorative Dental Services Clinic

Kernan Hospital, Suite T500

8:00am - 5:00pm Monday - Thursday

7:30am - 3:30pm Friday

410-448-6290; 410-448-6883 FAX

ELIGIBILITY

- Adults and children
- Maternity
- Special needs, physical/mental disability, and medically-compromised
- Medicaid and private insurances accepted
- No reduced or sliding fee scales
- Call to schedule an appointment

SERVICES

• Preventive, restorative, pediatric and emergency services

PARK WEST HEALTH CENTER (FOHC)

www.parkwestmed.org

3319 W. Belvedere Avenue Baltimore, MD 21215 410-542-7800 9:00am - 5:30m Monday, Tuesday, Thursday, Friday

11:00am - 7:30pm Wednesday

ELIGIBILITY

- Adults and children ages 1 and up
- Medicaid accepted
- Appointment required
- Sliding fee scale with proof of income

SERVICES

• Comprehensive dental services

PEOPLE'S COMMUNITY HEALTH

CENTER, INC. (FQHC)

www.peopleschc.org 410-467-6040, option 6

3028 Greenmount Avenue Baltimore, MD 21218 9:00am - 7:00pm Monday - Thursday

1111 Washington Boulevard Baltimore, MD 21230

ELIGIBILITY

- Adults and children ages 18 months and up
- Maternity
- Medicaid accepted
- Reduced fees
- Sliding fee scale
- Walk-in patients accepted
- Maryland resident

SERVICES

- Preventive, restorative, pediatric, oral surgery, limited periodontal, emergency
- Spanish language services

TOTAL HEALTH CARE (FOHC)

www.totalhealthcare.org 410-383-8300, option 3

Dental Department Doris Johnson Medical Center

2400 Kirk Avenue Baltimore, MD 21218 8:30am - 5:00pm Monday, Tuesday, Thursday and Friday 11:30am - 8:00pm Wednesday

Dental Department

Larry Young Division Health Center 1501 Division Street

Baltimore, MD 21217 8:30am - 5:00pm Monday, Wednesday and Friday 8:30am - 8:00pm Tuesday and Thursday 10:00am - 2:00pm Saturday - Adult clinic only

ELIGIBILITY

- Adults and children ages 3 and up
- Maternity
- Medicaid accepted
- Sliding fee scale
- Walk-in patients accepted

SERVICES

• Comprehensive dental services

UNIVERSITY OF MARYLAND SCHOOL OF DENTISTRY

www.dental.umaryland.edu/patientinfo 650 W. Baltimore Street Baltimore, MD 21201-1510

General Dentistry (Pre-Doctoral) Clinic

410-706-7101

 Comprehensive dental care services provided by faculty-supervised dental students on adults age 16 and over

Advanced General Dentistry (Post-Doctoral Clinic) 410-706-2940

 Treatment of complex general dentistry cases by faculty-supervised dentists who are receiving advanced training

Urgent Care (Emergency) Dentistry

410-706-2716 or 410-706-2717

 Treatment of acute pain, swelling and urgent dental needs for people who are not regular patients of the School of Dentistry

Pediatric Dentistry 410-706-4213

- Comprehensive preventive, diagnostic and restorative care for children ages 6 months to 18 years
- All services are supervised by expert pediatric dental faculty members

Orthodontics 410-706-7803

- Comprehensive orthodontic care for children and adults.
- Services provided by faculty-supervised residents

ELIGIBILITY

- Adults and children
- Medicaid accepted in some clinics
- Fees for services are typically lower than private practice fees

SERVICES

• Comprehensive dental services

UNIVERSITY OF MARYLAND MEDICAL SYSTEM

www.umms.com 410-328-5566

Department of Oral and Maxillofacial Surgery

University Hospital 22 S. Greene Street Baltimore, MD 21201

ELIGIBILITY

- Adults
- Medically compromised

SERVICES

- Oral and maxillofacial surgery and trauma
- Oral cancer treatment
- Transplant and cardiac screening

BALTIMORE COUNTY

BALTIMORE COUNTY DEPARTMENT OF HEALTH

www.baltimorecountymd.gov/Agencies/health/healthservices/dental.html

Dental Health Program 410-887-2780 410-877-2781

CLINIC LOCATIONS

Eastern Family Resource Center

9100 Franklin Square Drive Baltimore, MD 21237

ELIGIBILITY

- Medical Assistance for children birth to 20 years and pregnant women
- Sliding fee scale for adults 60 years and up
- Baltimore County resident
- No private dental insurance accepted

SERVICES

• Preventive, prosthetic, restorative, pediatric

Liberty Family Resource Center

3525 Resource Drive Randallstown, MD 21133

ELIGIBILITY

- Medical Assistance for children birth to 20 years and pregnant women
- Sliding fee scale for adults 60 years and up
- Baltimore County resident
- No private dental insurance accepted

SERVICES

• Preventive, prosthetic, restorative, pediatric

Baltimore County Department of Health Dental Access and Referral Program

410-887-2780 410-877-2781

ELIGIBILITY

- Baltimore County resident
- No dental insurance or 3rd party payer

SERVICES

- Comprehensive dental services
- Homebound
- Physical/mental limitations
- Customary private practice fees discounted

CHASE BREXTON HEALTH SERVICES, INC. (FQHC)

www.chasebrexton.org

Randallstown Center

3510 Brenbrook Drive Randallstown, MD 21133 410-496-6441 8:30am - 5:00pm Monday, Tuesday, Thursday, Friday

ELIGIBILITY

Adults and children

10:30am - 7:00pm Wednesday

- Maternity
- Sliding fee scale, proof of income required
- Medicaid accepted
- Maryland resident

SERVICES

- Preventive, prosthetic, restorative, pediatric, emergency
- Call to schedule an appointment

CALVERT COUNTY

CALVERT COMMUNITY DENTAL CARE

11840 HG Trueman Road Lusby, MD 20657 410-535-8402 Call for hours of operation

ELIGIBILITY

- Ages 4 64 years
- Maternity
- Medicaid, Maryland Healthy Smiles accepted
- Sliding fee scale available for low income, uninsured
- Wheelchair accessible
- Must be a resident of Calvert, St. Mary or Charles County

SERVICES

- Preventive, pediatric, restorative, emergency
- Calvert County HIV/AIDS clients may be eligible for services at clinics in Montgomery or Prince George's Counties. Refer to Special Populations: HIV/AIDS section for clinic locations.
- Community outreach, educational presentations and onsite dental screenings

CAROLINE COUNTY

CHOPTANK COMMUNITY HEALTH SYSTEM, INC. (FQHC)

www.choptankhealth.org

Federalsburg Dental Center

215 Bloomingdale Avenue Federalsburg, MD 21632 410-754-7583 8:00am - 5:00pm Monday, Tuesday, Thursday, Friday

8:00am - 4:30pm Wednesday

ELIGIBILITY

- Ages 1 year old and up
- Maternity
- Medicaid accepted and sliding fee scale
- Some private insurances accepted
- No geographic restrictions

SERVICES

• Comprehensive dental services for families

- Adult with acute care needs (severe pain and swelling) may present or be referred for same-day care. Patients will be seen on a first-come, first-served basis.
- School-based dental program available in participating public schools in Talbot, Dorchester and Caroline Counties.

Goldsboro Family Dental Center

316 Railroad Avenue Goldsboro, MD 21636 410-482-2224 8:00am - 4:30pm Monday - Friday

ELIGIBILITY

- Ages 1 year old and up
- Maternity
- Medicaid accepted and sliding fee scale
- Some private insurances accepted
- No geographic restrictions

SERVICES

- Comprehensive dental services for families
- Adult with acute care needs (severe pain and swelling) may present or be referred for same-day care. Patients will be seen on a first-come, first-served basis.
- School-based dental program available in participating public schools in Talbot, Dorchester and Caroline Counties.

CARROLL COUNTY

CARROLL COUNTY HEALTH DEPARTMENT

www.carrollhealthdepartment.dhmh.md.gov

Dental Clinic 290 S. Center Street Westminster, MD 21157 410-876-4918

Pediatric Dental Clinic ELIGIBILITY

- Children through age 14
- Must be a Medicaid recipient
- Carroll County residents only

SERVICES

• Pediatric preventive, restorative, emergency

NACo Dental Discount Program ELIGIBILITY

- Carroll County residents only
- All ages, including children living at college

SERVICES

- The National Association of Counties' Dental Discount Program provides up to 50% savings on a wide range of dental services. Plans start at \$6.95 per month or \$59 per year for individuals, and \$8.95 per month or \$69 per year for families.
- Register by phone at 877-354-6226. After card activation, search for a dentist on-line at www.nacodentalprogram.com.
- For questions, phone Citizen Services at 410-386-3600 or Jolene Sullivan in the Commissioners' Office at 410-386-3611.

Dental Access Program

410-876-4852

ELIGIBILITY

- Carroll County resident
- Ages 2 to 21 years; 60 years and up
- Reduced fee based on sliding fee scale
- Must provide relevant financial information
- 6 month eligibility in program with option to renew
- Non-emergency program

SERVICES

• Referral to participating private dentists

ACCESS CARROLL

www.accesscarroll.org

10 Distillery Drive, 2nd Floor Westminster, MD 21157 410-871-1478



ELIGIBILITY

- Family dental care for Carroll County residents of all ages
- Reduced fees via sliding fee scale
- Wheelchair accessible, special needs clients accepted

SERVICES

• Preventive, diagnostic, restorative, emergency

CECIL COUNTY

UNIVERSITY OF MARYLAND SCHOOL OF DENTISTRY, PERRYVILLE

www.dental.umaryland.edu/perryville.html

4863 Pulaski Highway, Suite 200 Perryville, MD 21903 410-706-4900

- Children birth to 21, comprehensive care
- Maternity accepted
- Wheelchair accessible, special needs clients accepted
- Walk-ins, Medicaid accepted
- Reduced fees available
- Private insurance accepted only for adult emergency treatment
- Age 22-59 emergency care and hygiene services only
- Age 60 and up emergency and comprehensive care if patient meets poverty guidelines

- Also serving patients from Harford, Queen Anne's and Kent counties
- Call for specific eligibility requirements

• Comprehensive dental services provided by participating community dentists

CHARLES COUNTY

CHARLES COUNTY HEALTH DEPARTMENT DENTAL CLINIC

www.charlescountyhealth.org

P.O. Box 1050 4545 Crain Highway White Plains, MD 20695-1050 301-609-6886 8:00am - 5:00pm Monday - Friday

ELIGIBILITY

- Children 6 months to adult
- Maternity
- Special needs clients accepted
- Charles County residents
- Uninsured, Underinsured, Medicaid, Primary Adult Care (PAC), and sliding fee scale
- Some private insurance accepted
- Walk-ins accepted

SERVICES

- Preventive, restorative, pediatric, and emergency services
- Offsite screening for oral cancer, schoolbased oral exams and fluoride varnish applications and sealants for children
- Charles County HIV/AIDS clients may be eligible for services at clinics in Montgomery or Prince George's Counties. Refer to Special Populations: HIV/AIDS section for clinic locations.

HEALTH PARTNERS, INC. (CHC)

www.healthpartnersinc.org

3070 Crain Highway, Suite 101 Waldorf, MD 20601 301-645-3556 9:00am - 5:30pm Monday - Friday

ELIGIBILITY

- Charles County residents
- Children less than 1 to adults
- Maternity
- Uninsured, Underinsured
- Call for an appointment

SERVICES

- Preventive, pediatric, limited restorative, non-surgical extractions
- Services provided by licensed dental hygienists and volunteer dentists;
- Donations for services are accepted

DORCHESTER COUNTY

CHOPTANK COMMUNITY HEALTH SYSTEM, INC. (FQHC)

www.choptankhealth.org

Cambridge Dental Center at the Fassett Magee Health Center

503A Muir Street Cambridge, MD 21613 410-228-9381 8:00am - 4:30pm Monday - Friday

- Ages 1 year old and up
- Maternity
- Medicaid accepted and sliding fee scale
- Some private insurances accepted
- No geographic restrictions

- Comprehensive dental services for families
- Adult with acute care needs (severe pain and swelling) may present or be referred for same-day care. Patients will be seen on a first-come, first-served basis.
- School-based dental program available in participating public schools in Talbot, Dorchester and Caroline Counties.

FREDERICK COUNTY

FREDERICK COUNTY HEALTH DEPARTMENT

www.frederickcountymd.gov

Dental Clinic

350 Montevue Lane Frederick, MD 21702 301-600-1041

8:00am - noon, 1:00pm - 4:00pm Monday - Friday

ELIGIBILITY

- Children under 1 year of age to 18
- Medicaid accepted
- Sliding fee scale
- Frederick County resident

SERVICES

- Preventive, restorative, pediatric, emergency
- Frederick County HIV/AIDS clients may be eligible for services at clinics in Montgomery or Prince George's Counties. Refer to Special Populations: HIV/AIDS section for clinic locations and contact information.

SETON CENTER, INC.

www.setoncenterinc.org

DePaul Dental Program

16840 South Seton Avenue Emmitsburg, MD 21727 301-447-6102

1:00pm - 4:00 pm Wednesday by appointment only 9:00am - noon, 1:00pm - 4:00pm Tuesday and Thursday

ELIGIBILITY

 Seton Center assists low income families by offering dental services to adults residing in Northern Frederick County

SERVICES

 Program provides dental services to lowincome adults by partnering with area dentists and oral surgeons who provide their services at discounted rates.

GARRETT COUNTY

GARRETT COUNTY HEALTH DEPARTMENT

www.garretthealth.org

Dental Care Center

1025 Memorial Drive, Room 203 Oakland, MD 21550 301-334-7660 8:00am - 5:00pm Monday - Friday

- Appointment required
- Children ages less than 1 to 21 years with MD Physicians Care, eligible for MD Healthy Smiles Dental Program
- Maternity and adults with coverage from MD Physicians Care (DentaQuest)
- Medicaid accepted
- Sliding fee scale for non-insured, emergencies only (extractions)
- Garrett County resident
- Wheelchair accessible, special needs clients accepted

- Preventive, restorative, pediatric and emergency services
- Endodontic services for MD Healthy Smile participants only
- May refer to pediatric dentist, oral surgeon or orthodontist as needed

HARFORD COUNTY

HARFORD COUNTY HEALTH DEPARTMENT

www.harfordcountyhealth.com

Dental Clinic

2204 Hanson Road Edgewood, MD 21040 443-922-7670 8:00am - 4:30pm Monday - Friday

ELIGIBILITY

- Children ages 1 20 years
- Maternity
- Medicaid accepted
- No private insurance, reduced fees or sliding fee scales
- Harford County resident
- Call to schedule an appointment, some walk-ins accepted

SERVICES

- Preventive, restorative, pediatric, limited endodontic and emergency services
- Note: Residents of Harford County may also be eligible for services offered at the University of Maryland Dental School in Perryville. (See CECIL COUNTY listing for additional information.)

HOWARD COUNTY

CHASE BREXTON HEALTH SERVICES, INC. (FQHC)

www.chasebrexton.org

5500 Knoll North Drive #370 Columbia, MD 21045 410-884-7831 8:00am - 4:00pm Monday, Tuesday, Thursday, Friday 10:00am - 6:30pm Wednesday

ELIGIBILITY

- Adults and children
- Maternity
- Sliding fee scale, proof of income required
- Medicaid accepted
- Maryland resident

SERVICES

- Preventive, prosthetic, restorative, and pediatric services
- Emergency services available
- Call to schedule an appointment

KENT COUNTY

Kent County does not have a public health dental clinic within county limits.

- Note:Residents may be eligible for services at Choptank Community Health Systems, Inc. Goldsboro Dental Clinic. (See CAROLINE COUNTY for additional information.)
- Note: Residents may be eligible for services offered at the University of Maryland Dental School in Perryville. (See CECIL COUNTY listing for additional information.)

Montgomery County

COMMUNITY CLINIC, INC. (FQHC)

www.cciweb.org

200 Girard Street, Suite 206
Gaithersburg, MD 20877
240-720-0510
8:00am - 4:30pm Monday - Friday
Some evenings and weekends, by appointment

9001 Edmonston Road, Suite 40 Greenbelt, MD 20770

ELIGIBILITY

 Dental services offered exclusively to existing Community Clinic, Inc. medical patients, WIC participants and their families

New Site

Opening

2013!

- Children 6 months to 18 years of age
- Maternity
- Sliding fee scale, proof of income required
- Medicaid accepted
- Walk-ins accepted
- Resident of Prince George's or Montgomery Counties

SERVICES

Pediatric, preventive, restorative, emergency

MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES

www.montgomerycountymd.gov

Community Health Services Dental Programs CLINIC LOCATIONS

Piccard Drive Dental Clinic

Piccard Drive Health Center 1335 Piccard Drive, 1st Floor Rockville, MD 20850 Children, Maternity, Senior/Adult Dental Services Urgent Care Referral 240-777-1875; 240-777-1080 FAX 8:00am - 4:30pm Monday - Friday

Fenton Street Dental Clinic

Silver Spring Health Center 8630 Fenton Street, 10th floor Silver Spring, MD 20902 Children & Maternity Dental Services 240-777-3135; 240-777-1307 FAX 8:00am - 4:30pm Monday - Friday

Germantown Health Center

12900 Middlebrook Road, 2nd Floor Germantown, MD 20874 Children & Maternity Dental Services 240-777-3290; 240-777-4162 FAX 8:00am - 4:30pm Monday - Friday

Metro Court Adult Dental Clinic

#7 Metropolitan Court Gaithersburg, MD 20878 Adult Dental Services Ages 19 and over 240-773-0304; 240-773-0351 FAX 8:30am – 5:00pm Monday – Thursday

Colesville Adult Dental Clinic

Colesville Center 14015 New Hampshire Avenue, Suite 115 Silver Spring, MD 20904 Adult Dental Services Ages 19 and over 301-384-9795; 301-384-2350 FAX 8:30am - 5:00pm Monday - Friday

Dennis Avenue Dental Clinic

Dennis Avenue Health Center 2000 Dennis Avenue Silver Spring, MD 20902 HIV Specialty Dental Care 240-777-1737; 240-777-1829 FAX 8:00am - 4:30pm Monday - Wednesday

ELIGIBILITY and fees vary

 With the exception of the HIV Regional Program, clinical services are offered to Montgomery County residents only who meet income guidelines. Specific information on eligibility requirements, clinic fees, and appointments can be obtained from each clinic specific to a client's age group or population groups described below.

- All clients inquiring access for Montgomery County Clinics must show proof of county residency.
- **Age Groups:** children ages 1 through 18 years, adults 19 and older, senior adults 60 years and older.
- **HIV/AIDS clients** of all ages and residents of Montgomery, Prince George's, Frederick, Charles, and Calvert Counties.

SERVICES

- Preventive and restorative care limited under the scope of General Dental Care includes limited oral surgery procedures.
- HIV dental care (listed above) and case management.

PRINCE GEORGE'S COUNTY

PRINCE GEORGE'S COUNTY HEALTH DEPARTMENT

www.princegeorgescountymd.gov

3003 Hospital Drive, Suite 1048 Cheverly, MD 20785 301-583-5900 8:00am - 4:30pm Monday - Friday

ELIGIBILITY

- Maryland Healthy Smiles Program accepted
- Age range: birth 18 years
- Maternity
- Uninsured adults
- Sliding fee scale, proof of income required
- Prince George's County resident

- Appointment required
- Wheelchair accessible, special needs clients accepted

SERVICES

- Preventive, emergency, minor oral surgery, endodontics, restorative, and pediatric services
- Case management services to assist families find a dental home

Deamonte Driver Dental Project

3003 Hospital Drive, Suite 1048 Cheverly, MD 20785 301-583-5900

ELIGIBILITY

 Students at selected Prince George's County Elementary schools

SERVICES

Mobile van provides preventive and restorative services

GREATER BADEN MEDICAL SERVICES (FQHC)

www.gmbs.org

Greater Baden Health Services Dental Clinic

7450 Albert Road Brandywine, MD 20613 301-888-2233 9:00am - 5:00pm Monday - Wednesday, Friday 10:00am - 6:00pm Thursday

ELIGIBILITY

- Adults and children age 3 and up
- Medicaid accepted
- Reduced fees
- Private insurance accepted

SERVICES

• Comprehensive dental services

UNIVERSITY OF MARYLAND SCHOOL OF DENTISTRY

www.dental.umaryland.edu

College Park Site

Health Center, Bldg. 140 Campus Drive, Suite 0170 College Park, MD 20742 8:30pm - 4:00pm Monday - Thursday 8:30am - noon Friday 301-314-9500

SERVICES

- Services provided by two supervised dental students from University of Maryland Dental School
- Comprehensive dental services for adults age 18 and over
- By appointment only, no walk-ins
- Some private insurance accepted
- NO reduced or sliding scale fees
- Fees for services are typically lower than private practice fees
- Note: Prince George's County residents and their families who are medical clients or WIC participants of Community Clinic, Inc. may be eligible for dental services at their dental clinic. (See MONTGOMERY COUNTY Community Clinic, Inc. for more information.)

QUEEN ANNE'S COUNTY

Queen Annes County does not have a public health dental clinic within county limits.

- Note: Queen Anne's County residents may be eligible for services at Choptank Community Health Systems, Inc. Goldsboro Dental Clinic. (See CAROLINE COUNTY for additional information.)
- Note: Queen Anne's County residents may be

eligible for services offered at the University of Maryland Dental School in Perryville. (See CECIL COUNTY listing for additional information.)

St. Mary's County

ST. MARY'S COUNTY HEALTH DEPARTMENT

www.smchd.org

21580 Peabody Street P. O. Box 316 Leonardtown, MD 20650 301-475-4316

ELIGIBILITY

- Children enrolled in Maryland Healthy Smiles Program
- St. Mary's County resident
- Call for specific eligibility requirements

SERVICES

 Limited dental funds to access services for emergency extractions or fillings

SOMERSET COUNTY

THREE LOWER COUNTIES COMMUNITY SERVICES, INC. (FQHC)

www.tlccs.org

Dental Department

12165 Elm Street Princess Anne, MD 21853 410-651-5151 8:30am - 5:00pm Monday - Friday

- Family dentistry
- Pediatric dentistry

- Maternity
- Medicaid, sliding fee scale, private insurances accepted
- Wheelchair accessible, special needs clients accepted

- Preventive, pediatric, restorative, prosthetic, emergency
- Note: Residents may be eligible for services at the Village Cental Center. (See WICOMICO COUNTY for additional information.)

TALBOT COUNTY

Talbot County does not have a public health dental clinic within county limits.

 Note: Residents may be eligible for services at Choptank Community Health Systems, Inc. (See CAROLINE COUNTY for additional information.)

WASHINGTON COUNTY

WALNUT STREET COMMUNITY HEALTH CENTER (FQHC)

www.walnutstreetchc.org

Walnut Street Dental Practice

24 North Walnut Street Hagerstown, MD 21740 301-393-3450 8:00am - 6:00pm Monday - Thursday 8:00am - 4:30pm Friday

ELIGIBILITY

- Children under age 1 and up
- Maternity

- Uninsured adults
- Maryland residents enrolled in Medicaid
- Sliding fee scale for uninsured adults and children; proof of income required
- Some private insurance accepted
- Wheelchair accessible, special needs clients accepted

SERVICES

- Preventive, restorative, prosthetic, pediatric, pediatric, periodontal
- Limited oral surgery and emergency services
- Mobile Dental Unit provides care at various schools and other sites in Washington County.

WASHINGTON COUNTY HEALTH DEPARTMENT

www.washhealth.org

Dental Clinic

1302 Pennsylvania Avenue Hagerstown, MD 21742 240-313-3253 7:00am - 5:00pm Monday - Thursday

ELIGIBILITY

- Maryland resident
- Children 6 months and up, no age limit for services
- Maternity
- Medicaid accepted
- Private insurance accepted
- Reduced fee schedule for uninsured

SERVICES

- Preventive, periodontal, endodontic, restorative, oral surgery, adult extractions, emergencies, dentures, crown and bridge all at a reduced fee
- Oral cancer screenings

WICOMICO COUNTY

WICOMICO COUNTY HEALTH DEPARTMENT

www.wicomicohealth.org

Village Dental Center

705 North Salisbury Boulevard Salisbury, MD 21801 410-334-3401 8:00am - 4:30pm Monday - Friday

ELIGIBILITY

- Children under age 1 year through 20 years
- Pregnant women of all ages
- MCHP client s enrolled in the MD Healthy Smiles Dental Program
- Residents of Wicomico, Worcester and Somerset counties (Lower Eastern Shore region)
- Walk-ins accepted
- Wheelchair accessible, special needs clients accepted

SERVICES

 Preventive, restorative, pediatric, endodontic, periodontal, and emergency services

Note: Wicomico County residents may also seek treatment at the Three Lower Counties dental clinic. (See **SOMERSET COUNTY** for additional information.).

WORCESTER COUNTY

WORCESTER COUNTY HEALTH DEPARTMENT

www.worcesterhealth.org

Worcester County Dental Center

107 William Street Berlin, MD 21811 410-641-0240 8:00am - 4:30pm Monday - Friday

ELIGIBILITY

- Children birth through age 20
- Pregnant women over age 21
- MD Healthy Smiles Dental Program
- Sliding fee scale
- Appointment required
- Worcester County residents only
- Special needs clients accepted

SERVICES

• Preventive, restorative, pediatric, endodontic, emergency

Note: Worcester County residents may also seek treatment at the Village Dental Center and Three Lower Counties dental clinic. (See SOMERSET and WICOMICO COUNTIES for additional information.)

SPECIAL NEEDS POPULATION: HIV/AIDS

BALTIMORE CITY HEALTH DEPARTMENT

www.baltimorehealth.org/dental.html

Dental Health Program CLINIC LOCATIONS

Druid Dental Clinic

1515 W. North Avenue Baltimore, MD 21215 410-396-0840 8:30am - 4:30pm Monday - Friday

Eastern Dental Clinic

620 N. Caroline Street Baltimore, MD 21205 443-984-3548 8:30am - 4:30pm Monday - Friday

ELIGIBILITY

- Adults and children 3 years and up
- Medicaid eligible
- Sliding scale
- HIV/AIDS diagnosis

SERVICES

• Comprehensive dental services

CHASE BREXTON HEALTH SERVICES, INC. (FQHC)

www.chasebrexton.org

Mount Vernon Center Dental Clinic

10 W. Eager Street
Baltimore, MD 21201
410-837-2050 ext. 2602
8:30am - 5:00pm Monday - Friday
Randallstown Center
3510 Brenbrook Drive
Randallstown, MD 21133

410-496-6441

8:30am - 5:00pm Monday, Tuesday, Thursday, Friday 10:30am - 7:00pm Wednesday

Columbia Center

5500 Knoll North Drive #370 Columbia, MD 21045 410-884-7831 8:30am - 5:00pm Monday, Tuesday, Thursday, Friday 10:30am - 7:00pm Wednesday

ELIGIBILITY

- Adults and children
- Maternity
- Gay/lesbian/transgendered community
- HIV/AIDS
- Medicaid accepted
- Sliding fee scale and reduced fees

SERVICES

- Preventive, prosthetic, restorative and pediatric services
- Emergency services available
- Call to schedule an appointment

UNIVERSITY OF MARYLAND SCHOOL OF DENTISTRY

www.dental.umaryland.edu/patientinfo

650 W. Baltimore Street Baltimore, MD 21201-1510 410-706-8467 HIV+ adults 410-706-4213 15 years and younger

University of Maryland College Park Site Health Center, Bldg. 140

Campus Drive, Suite 0170 College Park, MD 20742 301-314-9500 12:00pm - 4:30pm Tuesday, Thursday

ELIGIBILITY

• HIV/AIDS

SERVICES

- Comprehensive dental services
- By appointment only
- Adults only
- Private insurance accepted
- Fees for services are typically lower than private practice fees

MONTGOMERY COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES

www.montgomerycountymd.gov

HIV Dental Program CLINIC LOCATIONS

Dennis Ave Dental Clinic

2000 Dennis Avenue Silver Spring, MD 20902 HIV Specialty Dental Care 240-777-1737; 240-777-1829 FAX 8:00am - 4:30pm Monday - Wednesday

ELIGIBILITY

- Montgomery, Prince George's, Frederick, Charles, Calvert County residents
- HIV/AIDS

SERVICES

• Comprehensive dental services

PRINCE GEORGE'S COUNTY

www.princegeorgescountymd.gov

HIV Dental Program

3003 Hospital Drive, Suite 1048 Cheverly, MD 20785 301-583-5900 8:00am - 4:30pm Monday - Friday

ELIGIBILITY

- Montgomery, Prince George's, Frederick, Charles, Calvert County residents
- HIV/AIDS

SERVICES

• Comprehensive dental services

SPECIAL NEEDS POPULATION: HOMEBOUND

BALTIMORE COUNTY DEPARTMENT OF HEALTH

www.baltimorecountymd.gov/Agencies/health/healthservices/dental.html

Dental Access and Referral Program

410-887-2781

ELIGIBILITY

- Baltimore County resident
- No dental insurance or 3rd party payer

SERVICES

- Comprehensive dental services
- Homebound
- Physical/mental limitations
- Customary private practice fees discounted

SPECIAL NEEDS POPULATION: ADULTS

MARYLAND FOUNDATION OF DENTISTRY FOR THE HANDICAPPED

Donated Dental Services

6410 Dobbin Road, Suite F Columbia, MD 21045 1-877-337-7746 410-964-1944 410-964-9978 FAX 8:30am - 4:30pm Monday - Friday

ELIGIBILITY

- Physical or mental disability
- Age 65 years and over, medically at risk
- Limited income and severe dental need
- Access through dental resource, social services or direct patient request
- Application required
- 12-24 month waiting list

SERVICES

- Comprehensive dental services
- Referral to private dental practice

KERNAN HOSPITAL

www.kernan.org/dental

2200 Kernan Drive Baltimore, MD 21207

Cleft Palate Clinic

Ambulatory Services Area 410-448-2500, ext. 5219

ELIGIBILITY

- Private insurance and medical assistance
- Cleft lip and palate and other orofacial anomalies

SERVICES

Assessment and treatment planning

Restorative Dental Services Clinic

Kernan Hospital, Suite T500

8:00am - 5:00pm Monday - Thursday

7:30am - 3:30pm Friday

410-448-6290

410-448-6883 FAX

ELIGIBILITY

- Adults and children
- Maternity
- Special needs, physical/mental disability, and medically-compromised
- Medicaid and private insurances accepted
- No reduced or sliding fee scales
- Call to schedule an appointment

SERVICES

• Preventive, restorative, pediatric and emergency services

UNIVERSITY OF MARYLAND SCHOOL OF DENTISTRY

www.dental.umaryland.edu/patientinfo

650 W. Baltimore Street Baltimore, MD 21201-1510

Undergraduate Clinic—Special Care Services

410-706-7915

(special medical conditions and disabled patients)

ELIGIBILITY

- Adult
- Private insurance accepted
- Medicaid accepted
- Fee for service
- By appointment only

SERVICES

• Comprehensive dental services

SPECIAL NEEDS POPULATION: CHILDREN

KERNAN HOSPITAL

www.kernan.org/dental

2200 Kernan Drive Baltimore, MD 21207

Cleft Palate Clinic

Ambulatory Services Area 410-448-2500, ext. 5219

ELIGIBILITY

- Adults and children insurances and medical assistance
- Cleft lip and palate and other orofacial anomalies
- Call to schedule an appointment

SERVICES

Assessment and treatment planning

Restorative Dental Services Clinic

Kernan Hospital, Suite T500

8:00am - 5:00pm Monday - Thursday

7:30am - 3:30pm Friday

410-448-6290

410-448-6883 FAX

ELIGIBILITY

- Special needs, physical/mental disability, and medically-compromised
- Medicaid and private insurances accepted
- No reduced or sliding fee scales
- Call to schedule an appointment

SERVICES

Preventive, restorative, pediatric and emergency services

OFFICE FOR GENETICS AND CHILDREN WITH SPECIAL HEALTH CARE NEEDS

Maryland Department of Health and Mental Hygiene—Children's Medical Services Program http://fha.dhmh.maryland.gov/genetics/sitepages/specialcare.aspx

201 W. Preston Street, Room 423 Baltimore, MD 21201 410-767-5588 1-800-638-8864

ELIGIBILITY

- Birth to 22 years
- Maryland residency required
- Cleft lip and/or cleft palate, orofacial defects, and related medical conditions
- Other chronic health related conditions
- Children meeting financial and medical eligibility with application

SERVICES

- Arrange and provide payment for orthodontic and related oral surgery to Medicaid providers
- Arrange for restorative services
- No clinical services on site

SURROUNDING AREA RESOURCES

DELAWARE

DELAWARE STATE DENTAL SOCIETY

www.delawarestatedentalsociety.org 302-368-7634

DELAWARE TECHNICAL COMMUNITY COLLEGE

 $\underline{www.dtcc.edu/our-campuses/wilmington/dental-health-center}$

Dental Health Center

333 Shipley (corner of Shipley and 2nd) Wilmington, DE 19801 302-571-5364

NEMOURS HEALTH CLINIC

- Services for DE residents only, ages 65+
- Call for program guidelines and to schedule an appointment

Nemours Dental Clinic

1801 Rockland Road Wilmington, DE 19803 302-651-4406

Nemours Senior Care/Milford Satellite Clinic

Airpark Plaza Shopping Center 909 N. DuPont Blvd. Milford, DE 19963 (800) 763-9326, option 1

WASHINGTON, D.C.

CHILDREN'S NATIONAL MEDICAL CENTER

Department of Dentistry 202-476-2160 www.childrensnational.org

HOWARD UNIVERSITY

Dental Emergency Clinic: 202-806-0007 Oral Diagnostic and Radiology Emergency Clinic: 202-806-0008 Children's Dental Clinic: 202-806-0307

www.dentistry.howard.edu

WASHINGTON HOSPITAL CENTER

Otolaryngology: 202-877-DOCS

INFORMATION AND SERVICE RESOURCES

AMERICAN ACADEMY OF PEDIATRIC DENTISTRY

312-337-2169 www.aapd.org

AMERICAN CANCER SOCIETY

410-931-6850 <u>www.cancer.org</u>

AMERICAN DENTAL ASSOCIATION

312-440-2500 www.ada.org

CENTERS FOR DISEASE CONTROL AND PREVENTION, ORAL HEALTH PROGRAM

800-232-4636; 770-488-6054 www.cdc.gov/oralhealth/

CLEFT LIP AND PALATE INFORMATION

www.msclpc.orgl www.cleftline.org

MARYLAND (MD) DEPARTMENT OF AGING

410-767-1100 <u>www.msa.md.gov/msa/</u> mdmanual/10da/html/dalocal.html

MD DENTAL ACTION COALITION

410-884-8294 www.mdac.us

MD DEPARTMENT OF HEALTH AND MENTAL HYGIENE, Office of Oral Health

410-767-5300 http://fha.dhmh.maryland.gov/oralhealth

MD ACADEMY OF GENERAL DENTISTRY

410-602-2350 www.maryland-agd.org

MD STATE BOARD OF DENTAL EXAMINERS 410-402-8500

www.dhmh.state.md.us/dental

MD STATE DENTAL ASSOCIATION

(MSDA) 410-964-2880 www.msda.com

MD WIC HOTLINE

1-800-242-4WIC http://mdwic.org

NATIONAL ORAL HEALTH INFORMATION CLEARING HOUSE

301-402-7364 www.nidcr.nih.gov/OralHealth

NATIONAL INSTITUTE of DENTAL and CRANIOFACIAL RESEARCH (NIDCR)

301-496-4261 www.nidcr.gov

NATIONAL MATERNAL AND CHILD ORAL HEALTH RESOURCE CENTER

202-784-9771 www.mchoralhealth.org

ORAL CANCER FOUNDATION

949-646-8000 www.oralcancerfoundation.org/

DEFINITIONS

- Acute Care necessary treatment that occurs over a short period of time for an <u>emergency</u>, <u>urgent care</u> dental problem; often associated with pain.
- Assessment an evaluation of the dental health status of an individual by performing a dental examination or screening after obtaining a medical and dental health history.
- **Bedbound** those confined to or unable to get out of bed without assistance.
- **Bleaching (dental)** tooth whitening services.
- Case Management Coordination of services to help meet a patient's healthcare needs including

- assisting persons to obtain and coordinate community resources.
- Cleft lip and/or Palate genetic abnormality (present at birth) that causes an opening in the upper lip and/or the hard and soft palate of the mouth.
- Community Health Center Private, non-profit health centers usually supported by government funds that are community-based and patient-directed organizations that serve populations with limited access to health care. Also known as Federally Qualified Health Centers (FQHC), Maryland Qualified Health Centers (MQHC), or other private, non-profit programs.
- Community Outreach Services activities conducted by individuals in a dental program to connect its ideas or practices to the efforts of other organizations, groups, specific audiences or the general public.
- Comprehensive dental services dental services including prevention, periodontal, restorative, endodontic and oral surgery.
- Craniofacial anomalies atypical conditions of the head and face, especially as a result of hereditary or congenital defects. Also called orofacial anomalies.
- **Dental Cleaning** part of <u>dental (oral) hygiene</u> and involves the removal of dental plaque from teeth with the intention of preventing tooth decay, gingivitis, and periodontal disease. Can include the removal of tartar below the gum surface.
- **Dental (Oral) Hygiene** is the practice of keeping the mouth and teeth clean to prevent dental problems; usually in the form of <u>dental cleanings</u>, <u>fluoride treatments</u>, and other <u>prevention</u> services.
- **Dental Sealants** a dental <u>prevention</u> service consisting of applying a plastic material to one or more teeth, for the intended purpose of preventing tooth decay.
- DentaQuest, Inc. (formerly known as Doral Dental) – the dental insurance company administrator for the <u>Medicaid</u> (or <u>Medical</u> <u>Assistance)</u> <u>Maryland Healthy Smiles Program.</u> See page 7 for more details.

- Emergency Services <u>urgent</u> care; pain relief for <u>acute care</u> needs. Often for unscheduled, <u>walk-in</u> patients.
- Endodontics root canal treatment.
- Extractions pulling a tooth or teeth. Simple extractions are often <u>non-surgical</u> and indicated usually for single-rooted teeth; also referred to as <u>Oral Surgery</u>.
- Federally Qualified Health Center (FQHC) a comprehensive primary care provider that offers care to all persons regardless of their ability to pay and is governed by a consumer dominated board of directors. Also known as a Community Health Center.
- **Fee-For-Service** where dental services are paid for separately either directly or through dental insurance.
- **Fluoride Treatment** the delivery of fluoride to the teeth, usually in the form of toothpaste, gel, varnish or mouthrinse in order to prevent tooth decay. Usually part of <u>dental (oral) hygiene</u> or <u>prevention</u> services.
- General dentistry dental services including dental hygiene, preventive, restorative and simple oral surgery.
- **Grey area** those not eligible for Medicaid and without private insurance.
- HealthChoice a component of Medicaid or the Maryland Medical Assistance Program (MA), it is Maryland's statewide mandatory managed care program which provides health care to most Medicaid recipients. Eligible Medicaid recipients enroll in a Managed Care Organization (MCO) of their choice. Children's dental services are generally not part of this program but offered instead through the Maryland Healthy Smiles Program. Limited dental benefits for adults may be available through one of the MCOs; please contact the program at 1-410-767-5800 for more information.
- **Homebound** those confined to or unable to leave home without assistance.
- **Homeless** The Health Center Program authorizing statute (section 330(h)(5)) defines a homeless individual as an individual who lacks housing (without regard to whether the individual is a

- member of a family), including an individual whose primary residence during the night is a supervised public or private facility that provides temporary living accommodations and an individual who is a resident in transitional housing
- Managed Care Organizations (MCOs) Maryland Medicaid or Maryland Medical Assistance Program (MA) health insurance companies that are part of the Maryland HealthChoice Program. Please contact the HealthChoice program at 1-410-767-5800 for more information about an MCO.
- Maryland Healthy Smiles Program (Medicaid) –
 the Maryland Medicaid dental program administered
 by <u>DentaQuest, Inc.</u> Also known as the dental
 program for <u>Medical Assistance (MA), Maryland</u>
 <u>Medicaid Program</u>, and <u>Maryland Medical</u>
 <u>Assistance Program</u>. See page 7 for more details.
- Maryland Medical Assistance Program (Medicaid)

 government health insurance program for income eligible children and adults. Also known in Maryland for the dental program as Medical Assistance (MA), Maryland Medicaid Program, and Maryland Healthy Smiles Program.
- Maryland Primary Adult Care Program (PAC) a
 health coverage program for low income adults age
 19 and over who do not qualify for other Medical
 Assistance (Medicaid) programs. Limited dental
 services may be available through one of the
 Medicaid HealthChoice Managed Care Organizations
 (MCOs). Call 1-800-226-2142 or go online to:
 www.dhmh.state. md.us/mma/pac for more details.
- Maryland Qualified Health Center (MQHC) a non-profit health center that provides the same scope of services as a FQHC (Federally Qualified Health Center) and offers discounted fees to the low income and uninsured. Also known as a <u>Community Health</u> Center.
- Maternity dental services for pregnant women.
- Medicaid government health insurance program for income eligible children and adults. Also known in Maryland for the dental program as Medical Assistance (MA), Maryland Medical Assistance Program, Maryland Medicaid Program, and Maryland Healthy Smiles Program.

- **Medically compromised** health conditions that require special attention when receiving dental or surgical services.
- Non-surgical extraction also known as a simple extraction refers to the extraction of single-rooted teeth.
- **Onsite** dental services provided directly in the dental program facility.
- Offsite dental services provided outside the dental program facility in a community program such as in a school, Head Start or long-term care facility. Please call program for specific details.
- Oral Health Examination a clinical, visual, and tactile inspection and investigation of the hard and soft structures of the mouth for purposes of assessment, diagnosis, planning, treatment, and evaluation.
- Oral Health Screening a brief assessment of the mouth to identify oral diseases and to provide guidance for management. It is not an examination and does not involve making diagnoses that lead to treatment plans.
- **Oral Surgery** surgical procedures in he mouth, such as pulling of teeth.
- Oral and Maxillofacial Surgery complex surgical procedures involving the mouth, head and neck regions.
- Orofacial anomalies atypical conditions of the head and face, especially as a result of hereditary or congenital defects. Also called <u>craniofacial</u> <u>anomalies</u>.
- **Pediatric Dentistry** dental services for children from birth through adolescence.
- **Periodontal Treatment** a part of <u>prevention</u> services that involves the removal of tartar below the gum surface. Also part of a <u>dental cleaning</u>.
- Preventive Dental Services refers to measures taken to prevent diseases including fluoride treatments and dental sealants.
- **Prosthetic Dental Services** services to restore the dental function, comfort, appearance and health of

- patients with clinical conditions associated with missing or deficient teeth; tooth replacement services such as as caps (crowns), bridges, and/or dentures (plates).
- **Radiographs** pictures of the teeth, bones, and surrounding soft tissues to diagnose, screen for and help identify problems with the teeth, mouth, and jaw. Also known as dental <u>x-rays</u>.
- **Restorative services** mostly refers to dental fillings. Some programs also may offer <u>prosthetic</u> services such as caps (crowns), bridges, and/or dentures (plates). Please call program.
- School-based Dental Program dental services provided directly in the school environment; can range from a limited, focused program such as provision of <u>dental sealants</u> to other <u>prevention</u> <u>services</u> to <u>comprehensive dental services</u>.
- **Sliding fee scale** treatment fees vary based on financial resources.
- Third (3rd) Party Payer any payer other than the patient, for health care services, such as an insurance company, HMO, PPO or the government.
- **Treatment Planning** a schedule of procedures and appointments designed to restore, step by step, a patient's oral health.
- Underinsured not having sufficient insurance to cover dental care services; not having proper health insurance.
- **Uninsured** not covered by private or public (Medicaid) dental insurance.
- Urgent Care Services emergency care; pain relief for acute care needs. Often for unscheduled, walk-in patients.
- Walk-in patients unscheduled appointments usually associated with dental <u>emergency</u> or <u>urgent care</u> services.
- **X-rays** pictures of the teeth, bones, and surrounding soft tissues to diagnose, screen for and help identify problems with the teeth, mouth, and jaw. Also known as dental <u>radiographs</u>.

Fluoride and Water Testing Laboratories

What is fluoride?

Fluoride is a natural element found in rocks and soil, in fresh water, and in ocean water. Waters in and around the United States have natural fluoride levels that range from 0.1 to more than 12 parts per million (ppm). One ppm is like one cent in \$10,000.00. The optimal fluoride level for a community water system is 0.7ppm.

What are the benefits of fluoridated water?

Fluoridated water:

- Prevents tooth decay.
- Strengthens tooth enamel.
- Kills germs that cause tooth decay.
- Is a cost effective means of improving community health.

More than 50 years of evidence supports the effectiveness of fluoridated water and its ability to prevent, reduce, or even reverse the onset and development of tooth decay. Through continuous research, drinking optimally fluoridated water has been scientifically proven to be safe, not toxic, and effective.

As of 2010, the Centers for Disease Control and Prevention (CDC) reported approximately 204 million (73.9%) Americans drink fluoridated water. CDC also reported that Maryland ranked 1st in the country for residents on community water systems with access to fluoridated water (99%).

To learn more, check out:

Visit the following web sites for more information on fluoride and water fluoridation:

Centers for Disease Control and www.cdc.gov
Prevention

American Dental Association <u>www.ada.org</u>

National Institutes of Health www.nidcr.nih.gov

The table on the following two pages lists independent laboratories that are approved to test fluoride levels by the Maryland Department of the Environment and accept water samples from the general public.

The addition of supplemental fluoride to drinking water can be compared to the addition of supplemental Vitamin D to milk.

 Both fluoride and vitamin D occur naturally and provide significant health benefits when present in a person's diet at sufficient levels.



♦ Sufficient levels of
Vitamin D in a person's
diet can prevent rickets in children and bone
disease in adults. Sufficient levels of fluoride in
a person's drinking water can reduce tooth
decay and strengthen tooth enamel.

Should I have the water tested to determine the fluoride level?

Many cities and towns in Maryland add fluoride to their community water systems as a cost efficient and effective way to help reduce tooth decay.

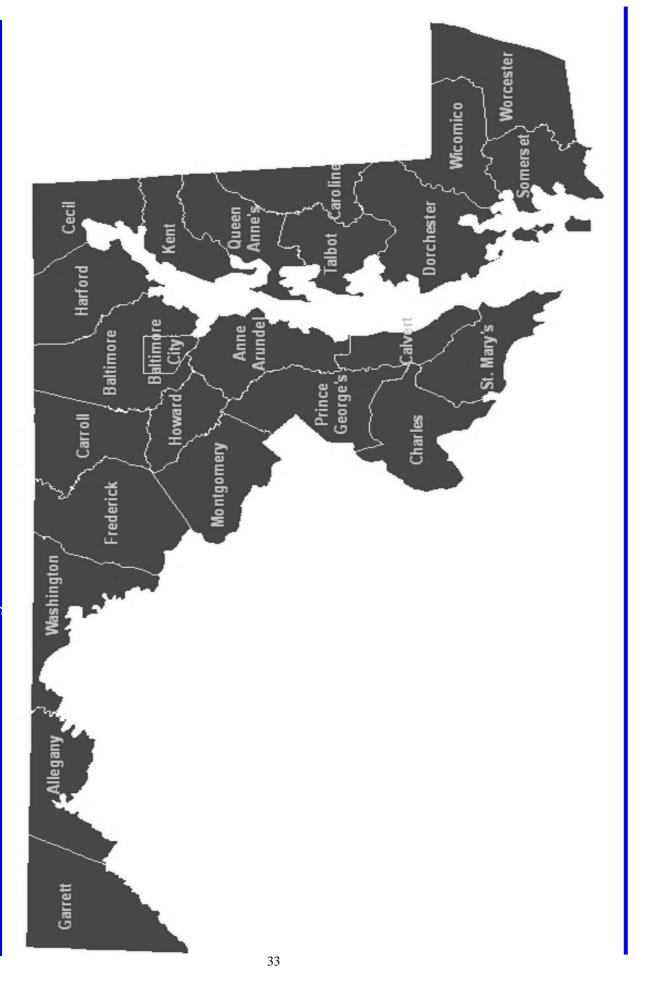
If you do not know the concentration of fluoride in your community water supply or drink well water, it is important to contact your local health department and/or have it tested, before taking any fluoride supplements.

Consult your medical or dental provider before making any decisions.

County	Laboratory	Testing Details
Baltimore	Enviro-Chem Laboratories, Inc. 47 Loveton Circle, Suite K Sparks, MD 21152 (410) 472-1112	 Customer can bring a couple ounces of water to the lab. If the customer brings the sample, test fee is \$15. If a technician comes to take the sample the total fee is \$50 (includes test fee for sample).
Baltimore	Martel Laboratories JDS, Inc. 1025 Cromwell Bridge Road Baltimore, MD 21286 (410) 825-7790	 Customer needs to bring in sample in a clean bottle (about a pint in size). Sample test fee is \$15. Will not send a technician to take the sample.
Baltimore	Phase Separation Science, Inc. 6630 Baltimore National Pike Baltimore, MD 21228 (410) 747-8770	 Customer must bring in sample. The sample can be brought in a clean container but lab prefers if the customer picks up and uses a specific container from the lab. Sample test fee is \$30. This site does not send out technicians to get samples.
Baltimore	Trace Laboratories- East 5 North Park Drive Hunt Valley, MD 21030 (410) 584-9099 (410) 229-4371	 Customer can bring in sample using any disposable drinking water bottle as a container. The sample test fee is \$35. If a technician comes to take the sample, the fee is \$75 (including sample test) for Baltimore/Howard County. Fee will be more in further counties from the lab.
Baltimore City	Microbac Laboratories, Inc., Baltimore Division 2101 Van Deman Street Baltimore, MD 21224 (410) 633-1800	 Customer can bring sample to lab. No special container is needed, just any clean container. If customer brings sample, the fee is \$30. If a technician comes to take the sample, the fee is \$180 (including test fee for sample)
Frederick	Fredericktowne Labs, Inc. 3020 Ventrie Court Myersville, MD 21773 (301) 293-3340	 Customer should bring the sample in a clean water bottle. If customer brings sample, the fee is \$25. If a technician comes to take the sample, the total fee is \$70 (includes test fee for sample).
Frederick	Catoctin Labs, Inc. 8609 Apples Church Road Thurmont, MD 21788-1312 (301) 663-5323	 Customer can bring sample to lab. If customer brings in sample, fee is \$25. If technician comes to take sample there is an additional fee varies based on where the technician has to travel.
Frederick	Chemtech 7210A Corporate Court Frederick, MD 21703 (908) 789-8900	 Customers can bring sample to lab. If customer brings in a sample, the test is \$25. However, this lab charges a minimum fee of \$75 for water testing.

County	Name of Lab	Testing Details	
Queen Anne's	Chesapeake Environmental Laboratory, Inc. 302 Love Point Road Stevensville, MD 21666 (908) 789-8900	 Customer can rinse out a water bottle a couple of times, fill it with tap water, tape it closed, pack it snugly in a box, and mail it to the lab. Samples may not be physically taken to the lab by the customer. The sample should include a note in the box with all contact information, the date and time the sample was taken, and should specify that they want a fluoride test. The test fee is \$20. If a tech comes to take the sample the fee \$70 (including test fee for sample) 	
Washington	Washington County Division of Environmental Management Laboratory 16232 Elliott Parkway Williamsport, MD 21795 (240) 313-2604	 If customer collects the sample the test fee is \$12. Customer must use a clean container (about 6 oz). If a technician comes to take the sample the fee is \$27. 	
Wicomico	Eastern Shore Regional Lab 926 Snow Hill Rd., #500 Salisbury, MD 21804 (410) 219-9005	 A sanitarian from Wicomico Environmental Health needs to take the sample. The test fee is \$95, including the charge for the technician to take the sample. 	

Maryland Jurisdictions





Office of Oral Health 201 W. Preston Street, 3rd Floor Baltimore, MD 21201 Phone: 410-767-5300



OFFICE OF ORAL HEALTH

Prevention and Health Promotion Administration

Maryland Department of Health and Mental Hygiene

Martin O'Malley, Governor • Anthony G. Brown, Lt. Governor • Joshua M. Sharfstein, Secretary

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